

**Guam Public Library System**  
**General Survey Questionnaire**

Please take a moment to answer this anonymous survey about the library. All questions are optional.

**Section 1: Please check one answer for each of the following:**

1. How would you rate each of the following library services?

	Excellent	Good	Fair	Poor	Don't know/Not applicable
Customer service	<input type="checkbox"/>				
Collection (books, DVDs, music, newspapers, etc.)	<input type="checkbox"/>				
Programs (classes, story times, etc.)	<input type="checkbox"/>				
Online services (website, catalog, research databases, etc.)	<input type="checkbox"/>				
Library policies	<input type="checkbox"/>				
Computers and printers	<input type="checkbox"/>				
Internet access	<input type="checkbox"/>				
Facilities	<input type="checkbox"/>				
Hours of operation	<input type="checkbox"/>				
Overall, how would you rate the library?	<input type="checkbox"/>				

**Section 2: We value your opinions. Please answer the following questions:**

2. What do you value most about the library?

3. How could the library or its services be improved, if at all?