Revised: 06/07 Class Code <u>3.531</u>

## DEPARTMENT OF ADMINISTRATION POSITION DESCRIPTION QUESTIONNAIRE

## I. IDENTIFICATION

Official Position Title: Library Tech		hnician II	Official Position No.:
Job			
Location: Dep	partment of Chamorro Affairs	Guam Public Library System -	Site Services/Projects/Activities Support
	(Department/Agency)	(Division)	(Section/Unit)
Name:			
	Last	First	Middle Initial
Pay Grade: G	_ ⊠ Classified	☐ Unclassified	□ Position Vacant
Supervisor:			
	(Name of Direct Supervisor)		Title of Supervisor

II.	DESCRIPTION OF DUTIES
Duty NO. or %	<b>ESSENTIAL FUNCTIONS:</b> Organize and list duties and responsibilities that <b>MUST</b> be performed. List duties in one of the formats below.
of Time	(1) The daily work assignments, beginning with the first duty and ending with the last duty for the day.
Time	(2) Percentage of time and show % for each (total % equals 100%).
	(3) Order of importance, beginning with the most important.
	Mark ( $\sqrt{\text{ or X}}$ ) one format only: $\square$ (1), $\boxtimes$ (2), $\boxtimes$ (3)
	Branch Library Service includes: Circulation Desk Service; Patron Registration; Documents; Services for the Blind
	and Physically Disabled; Library Statistical Report; Incoming library mail; Periodicals; Processing of Special
	McNaughton (Best Seller) collection and other Duties.
15%	<b>Circulation Desk Service:</b> Assists in managing the daily operations of the entire circulation service of GPLS main facility.
	In the absence of a librarian and/or library technician supervisor, manages the daily operations of the entire circulation service of the GPLS main facility and/or branch libraries.
	Prepares and performs day to day circulation activities in accordance with the functions, services, practices and procedures of GPLS.
	Counts, calculate, and records patron attendance, and statistics of circulation/registration/overdue items/reader's assistance, etc., numbers from the 3M Detection System record and patron circulation record.
	Checks in/out and reserves library materials to patron according to GPLS policy and procedure.
	Sorts and files book cards and borrower's cards numerically and alphabetically.
	Re-sensitizes all returned material before filing.
	Issues, renews library cards according to policy.
	Maintains and updates patron file for all libraries within the system for up-to-date information.
	Maintains patron confidentiality.
	Files, inputs all registered applications for easy verification access.
	Verifies, complies, makes telephone calls, and sends out all overdue notices according to GPLS policy and procedures.
	Receives and records money collected for payments of overdue, damage and lost materials, lost card, and/or copy
	machines.  Provides assistance in the use of library collection online catalog and materials, Internet/E-mail, and Computer
	basic.
	Maintains the order, cleanliness, and overall professional appearance of the Circulation floor such as straightening
	up the books/non-books on the shelves, book displays, rearranging the tables and chairs, etc.
	Conducts library orientations and tours to patrons of all ages when necessary.
	Submits Treasury Deposit Reports to GPLS administrative unit.
	Submits reports/recommendations to library technician supervisor, or librarian, and/or GPLS Director when
	necessary.

10%	<b>Patron Registration:</b> Oversees the implementation of the entire GPLS patron registration process according to GPLS Patron Registration Policy and Procedure. Duties include but are not limited to the following: (a) Checks each application against the existing registration file; (b) Assigns library card number to each applicant; (c) enters data into the registration log book and computer database; (d) types borrower's card; (e) files all application cards. Submits reports and or recommendation to Library Technician Supervisor, or Librarian, and/or GPLS Director when necessary.
15%	Reference Desk Service (General Reference/Guam Room Collection materials/Federal Government
1370	<b>Documents)</b> Assists in managing the daily operations of the entire reference service of GPLS main facility and/or branch libraries.
	In the absence of a Librarian and/or Library Technician Supervisor, manages the daily operations of the entire reference service of GPLS main facility and/or branch libraries.
	Provides clear and concise direction in the location of library resources and information.
	Provides assistance in the use of library collection online catalog and materials, Internet research, E-mail, and Computer basic.
	Provides directions on the use of various bibliographical indexes in printed or CD-ROM form such as SIRS, WilsonDisc, Infrotrac, EBSCOHost, NewsBank, etc.
	Answers advisory questions, complex research questions, and directional questions.
	Assist patron with library equipments such as Microfilm Reader, Microfiche, printer and scanner provided by GPLS.
	Retrieves Guam materials, reference materials, current and back issues of magazines, newspapers, microfilms,
	microfiches, etc. for patrons.
	Maintains a clean and orderly reference division for easy accessibility.
	Performs inventory, cataloging, preservation and organization of legislative paper and documents, recorded
	session tapes, photographs and negatives.
	Receives and processes Federal Government Documents according to the rules and regulations set by the
	Federal Depository Library Program of the United States Government Printing Office.
	Organize file and maintain a neat and orderly Federal Government Documents Room to provide easy access to
	patrons.
	Re-shelf requested and new reference materials in the proper places.
	Record and take attendance of all persons using the reference room and reference materials.
	Use ready reference or other research materials to provide answers to a wide range of reference questions via
	telephone, fax, email, or in person.
	Follow up on all requested questions or materials.
	Retrieve, secure and provide research services and reference assistance concerning archival and/or public
	documents concerning Guam, U.S. Government Depository collection, and other areas.
	Maintain and index by subjects containing newspaper clippings, pamphlets, brochure, programs, etc. relating to
	people, places, organizations, landmarks, reports, etc. of events relating to Guam, Micronesia, and the Mariana
	Islands in a Vertical File folder.
	Conducts library orientation and tours to patrons of all ages when necessary.
	Submits reports and or recommendation to Library Technician Supervisor, or Librarian, and/or GPLS Director
	when necessary.
15%	Cataloging (Printed and Non-printed materials)
	Able to perform copy cataloging and cooperative cataloging (using Machine readable cataloging [MARC] bibliographic records, etc.
	Cataloging all printed and non-printed materials acquired by/donated to the GPLS (using Library of Congress Catalog information or other applicable catalog information).
	Competent in using the printed/CD-ROM/online version of the following cataloging and classification tools; Dewey
	Decimal Classification (DDC), Library of Congress Classification (LC), Federal Government Classification; Book
	Publishing Record (BPR); Online Computer Library Center (OCLC) bibliographic records, etc.
	Browse through GPLS data to avoid duplication of records.
	Assist in original cataloging as needed.
	Submits reports/recommendations to library technician supervisor, or librarians and/or GPLS Director when
	necessary.
10%	Technical Processing (printed and non-printed materials)
	Maintain and update the database of the entire GPLS book stock and non-book stock collection for easy access to
	patrons.
	Process all new/donated materials according to GPLS Processing Procedures. Procedures include but are not
	limited to: apply accession/barcode number labels; Apply ownership status identifying
	Branch/Bookmobile/Institutional Libraries; Apply Book, CD/DVD, CHS and Cassette tattle tape if necessary;
	Type/apply date due cards, pockets, and spine labels if necessary and type shelf list cards and file.

	Verify all processed materials prior to distribution to Branch/Bookmobile/Institutional Libraries.		
	Download new acquisitions (materials) MARC records into the library database.		
	Submits reports/recommendations to Library Technician Supervisor, or Librarian, and/or GPLS Director when		
	Necessary.		
10%	Services for the Blind and Physically Disabled. Initiates services to new patrons by adding patron records to GPLS database.		
	Works with other GPLS staff to complete service initiation according to GPLS policies and rules and regulations.		
	Maintains patron confidentiality.		
	Keeps a current, accurate patron's on-line patron records, as address, name, and reading-interest changes become known, and maintains patron reserve lists.		
	Selects books and or magazines in special media for patrons.		
	Searches bibliographic sources for appropriate title.		
	Monitors continuing patron's service.		
	Provides to patron information and advice on <b>LBPH</b> services as well as information on services available from other related agencies and organizations.		
	Check in/out all talking book cassette tapes, Braille and other related materials according to the policies and rules and regulations set by the National Library Services for the Blind and Physically Disabled (LBPH).		
	Arrange all talking book tapes RC numerical order; Braille and other related materials in Dewey Decimal Classification.		
	Maintain a neat and orderly LBPH Room to provide easy access to patrons.		
	Remain in constant communication and correspondence with the Regional <b>LBPH</b> in Hawaii for replacement when needed.		
	Conduct inventory of Talking Book Machines, and coordinate with Regional LBPH in Hawaii for replacement.		
	Participate in outreach programs to increase community awareness of the free service.		
	Assist patrons in ordering materials from new monthly Talking Book catalogs when necessary, retrieve materials		
	for patrons from collections; explain the steps to operate Talking Book machines to new patrons; generally keep good rapport with all patrons receiving the service.		
	Maintain and records new materials and/or equipments received.		
	Provides inventory of materials for requests from other state libraries and mailing off excess tapes according to the National List.		
	Submits reports and or recommendations to Library Technician Supervisor, or Librarian, and/or GPLS Director when necessary.		
5%	Interlibrary Loan:		
	Processes interlibrary loan requests from main branch library and all branches.		
	Uses GPLS online catalog and communicates with other Guam libraries to locate and request for materials.		
	Receives and prepares requested items for circulation and processes requests from other libraries for loan of loca materials.		
	Prepares material for return to lending library.		
	Weighs and meters outgoing mail and parcels.		
	Communicates with patron, local library staff, and staff of other libraries regarding interlibrary loan matters.		
	Maintain all local and online interlibrary loan records.		
	Prepares monthly report of interlibrary loan activity.		
	Submits reports/recommendations to Library Technician Supervisor, or Librarian, and/or GPLS Director when necessary.		
5%	Library Statistical Report:		
J /0	From inputs provided by Circulation/Reference/Administration leaders, keep daily, monthly, Fiscal Year statistical		
	report for GPLS. Report area covers information of GPLS public services, reference services, circulation, patron		
	registration, attendance, print and non-print collections, overdue materials, survey of lost and damaged materials,		
	periodicals, computer and internet users, and local and federal documents.		
	Prepares statistical reports to meet the GPLS statistical reporting for budget, <b>LST</b> A and National Center for Educational Statistics (NCES) purposes.		
	Submit reports and or recommendations to Library Technician Supervisor, or Librarian, and/or GPLS Director when necessary.		
5%	Incoming Library Mail, Serials/Periodicals:		
	Responsible for inputting all serials in accordance with library policies, MARC formatting standards, Dewey Decimal Classifications, and Library of Congress subject heading guidelines into library database.		

Responsible for the receiving and distribution of all incoming mail such as, Federal Government Depository,
Talking Book Tapes/Braille Serials, book/non-book donations, Guam, national, and international publications and
directories, etc.
Assists in managing the periodical collections of local and national publications, generating reports manually or from Horizon database.
Investigates duplicates and missing issues.
Using Library of Congress Name Authority File and Library of Congress Subject Authority File, maintains
consistency for authorized forms of subject headings and names used when cataloging.
Keep current issues, trends, and emerging standards in cataloging.
Responsible for receiving, processing, and distributing of all Serials/Periodicals to Branch/Bookmobile/Institutional
Libraries.
Type/Update, and compile new Serial List Index.
Responsible for the preparation of previous year's Guam's local newspapers, magazines, journals, etc. for binding.
Daily duties include but are not limited to: input information of all serials (journals, magazines, newspapers, etc.) onto the Serial Module database; maintain and record in "Serials Log" card according to GPLS library procedure; Stamp and apply tattle tape security strips; Display all current issue of newspapers and magazines onto the proper
rack/shelves; File and label old issues of newspapers, magazines, journals, etc. in acid-free boxes; daily organize and maintain the appearance of the periodical shelves and submits reports/recommendations to Library Technician
Supervisor, or Librarian, and/or GPLS Director when necessary.
Processing of Special McNaughton (Best Seller) Collection:
Maintain accurate record of lease/rental materials, McNaughton (Best Seller) books to GPLS according to contract.
Process all incoming and outgoing McNaughton books according to GPLS Processing procedures.
Prepares outgoing McNaughton books for return to lending vendor.
Input/download new acquisitions (materials) MARC records into the library database.
File all new McNaughton materials of circulation in proper shelves.
Daily maintenance of the appearance of the McNaughton shelves.
Submit reports and or recommendations to Library Technician Supervisor, or Librarian, and/or GPLS Director
when necessary.
Other Duties:
Daily filing and shelf proofreading of assigned sections.
Daily shelving of returned library: materials.
Daily input (Fast-Add/Imports) of library collections into library database.
Repair or discard damaged printed library materials according to GPLS procedures.
Revise and make corrections to technical processing errors when necessary.
Assist in selecting books and non-books orders for GPLS libraries, and institutional libraries.
Assist in ordering of library technical/archival supplies.
Participates in annual inventory of library materials/equipments.
Attends Outreach events (Expos, Festivals, Parades, etc.) to represent the library; conduct library card registration
drives, and inform/educate the community about library services.
Participates and assists with various library assignments, such as literacy programs, special projects, design posters, bulletin boards, displays, and conduct presentations to inform/educate the community about library services.
Oversee library volunteers, GPLS AmeriCorps member, AHRD summer trainees, GCC Service Learning Programs, DOL Senior Citizens Program, and other workers from other programs.
Ability to supervise the work of others, and provide hands-on training according to GPLS policies and procedures.
Provide excellent customer service.
Attend monthly staff meetings and weekly staff development workshop.
Represent GPLS in governmental committee and task force.
Maintain the general order, cleanliness and appearance of the department.
Perform tasks associated with facility opening/closing.
Other related duties as required.
NON-ESSENTIAL OR ADDITIONAL FUNCTIONS: List duties and responsibilities not listed above that may be performed, as assigned.
Participates in continuing education opportunities, such as seminars, conferences and workshops.
Pursuant to Public Law 29-35 as follows: an act to add a new §80127 to Chapter 80, Title 5, Guam Code
Annotated, relative to reserving the Hagatna Library Parking Lot for the exclusive use by library employees and patrons. §1 Enforcement of the provisions herein this Section shall be the responsibility of the Guam Police

III. CONTACTS: Departments, agencies and individuals you deal with during the course of your daily activities.			
A. Within your department / agency. Mark (X or √) one box:			
☐ None ☐ Up to 15% of total working hours			
	15 – 50% of total working hours tment / agency. Mark (X or $$ )		
☐ None	Up to 15% of total working hours		
]	☐ 15 – 50% of total working hours	☐ Over 50%	
	RECEIVED: How closely is the employee's/jobholder one correct response.	's work reviewed	by the direct supervisor?
	ecific instructions / procedures received or followed for		
	ision – Routine duties are performed with minimal sur to function alone at routine work. Supervisor makes		
Work is reviewe	d upon completion.		· ·
	eives guidance about general objectives in most of the		
	sequence, scheduling and how to achieve objective nerally applicable to skilled professionals, supervisors and achieve objective sequences.		nts; operates within policy
General Direction	on – Receives very general guidance about overall obj	ectives; work is u	
	s within division or department policy guidelines, using		
	enerally applicable to managers / administrators in ency heads and their first assistants.)	large and com	plex organizations and to
dopartment / dg	only rious and their mot assistants.)		
	<b>EXERCISED:</b> The employee/jobholder supervise ervised, their position titles, and a brief description of the supervised in the supervised		
Number Supervised	Position Title		n of Responsibilities
•		•	•
VI. EQUIPMENT: List the equipment (pickup truck, welder, crane, etc.), office machines (word processor, calculator, copying machine, etc.), or any other machines, tools or devices that are used on a regular and continuing basis. Show what percentage of the regular workday is spent using each.			
	TOOLS / EQUIPMENT		PERCENT (%) OF TIME FOR EACH
PC Computer			20%
Copy Machine			
Calculator			5%
Typewriter Binding Machine			2%
3M Security Strip Machine (Book/CD-DVD/VHS/Cassette)			2% 15%
3M Security Strip Mach	ine (Book/CD-DVD/VHS/Cassette)		2% 15% 1%
			2% 15% 1% 5%
3M Security Strip Mach Laminating Machine/Bo Telephone/TTY			2% 15% 1%
Laminating Machine/Bo	ok Laminating Covers		2% 15% 1% 5% 5%
Laminating Machine/Bo Telephone/TTY Microfilm Reader/Printe Fax Machine	ok Laminating Covers		2% 15% 1% 5% 5% 10% 5% 1%
Laminating Machine/Bo Telephone/TTY Microfilm Reader/Printe Fax Machine Book/Non Book Sensiti	ok Laminating Covers		2% 15% 1% 5% 5% 10% 5% 1% 20%
Laminating Machine/Bo Telephone/TTY Microfilm Reader/Printe Fax Machine	ok Laminating Covers		2% 15% 1% 5% 5% 10% 5% 1%

Department; however, the Chief of Police may authorize any employee(s), designated by the Director to issue citations for violation of this Section.

VII. JOB REQUIREMENTS	
$\square$ Mark ( $\sqrt{\ }$ or X) here if jobholder is unable to complete this section.	he direct supervisor will then
complete this section for the jobholder.	
A MINIMUM OUALIEICATION REQUIREMENTS. List the minimum experience or	d training a gualified applicant
A. MINIMUM QUALIFICATION REQUIREMENTS: List the minimum experience an must have before employment.	d training a quaimed applicant
WORK EXPERIENCE: List the general, specialized and/or supervisory / management	t work experience needed and
how much (in months and/or years). If none, mark ( $\sqrt{\text{or }X}$ ) "No work experience requi	
No work experience is required.	T
General: Knowledge of library related technical processes.	
,	
Specialized: Supervises the operation of a branch library and the assigned Library	
Technician I.	
Supervisor / Management:	<u> </u>
If no work appariance is required, list the knowledge, abilities and akille a qualified applied	et reads before ampleyment to
If no work experience is required, list the knowledge, abilities and skills a qualified applical perform the essential job functions.	
Knowledge of cataloging principles and practices; ability to interpret and apply the policies a	
services; Ability to supervise the work of others; Ability to initiate a specific library function;	Ability to inventory library
materials or collections; Ability to work effectively with the public and employees; Ability to and in writinQ and ability to maintain records and prepare reports.	ommunicate effectively, orally
and in withing and ability to maintain records and prepare reports.	
2. FORMAL EDUCATION OR TRAINING:	
Mark ( $\sqrt{\text{or } X}$ ) the <b>most</b> applicable education level required.	
a. Below High School – Show Number of Years	
b. 🛮 High School Graduation / GED	
c.  Vocational / Technical School	
Show specific training that is required by this position.	
d. Some College	
Show number of ☐ Semester Hours or ☐ Quarter Hours	
Show specific courses required by the essential functions of this job.	

VII.

e.	e. College Degree (Show major area of study required.)			
	Associate's :			
	Bachelor's:			
	,			
3.	CRITICAL SKILLS / EXPER	TISE: List specialized skills or specialization needed to perform essential functions.		
4.	List possession of required lice	OR CERTIFICATION: cense, professional registration/certification needed to perform essential functions.		
В.	MENTAL / VISUAL, PHY	SICAL, AND ENVIRONMENTAL JOB REQUIREMENTS:		
1. _	Mark (√ or X) the most app ] Sitting	propriate physical requirement(s) for the job.  The job requires the employee to sit in a comfortable position most of the time. The		
	•	employee can move about.		
	Sitting	Employee is required to sit for extended periods or time without being able to leave the work area.		
$\boxtimes$	Sitting/Standing/Walking	The employee is required to sit, stand, walk most of the time.		
	Climbing	Employee is required to climb ladders or scaffolding or to climb and work in overhead areas.		
$\boxtimes$	Lifting	Employee is required to raise or lower objects from one level to another regularly.		
	Pulling and/or Pushing	The job requires exerting force up to pounds on a regular basis to move the object to or away from the employee.		
$\boxtimes$	Carrying	The employee is required, on a regular basis, to carry objects in his or her arms or on the shoulder(s).		
$\boxtimes$	Reaching	The employee is regularly required to use the hands and arms to reach for objects.		
	Stooping and Crouching	The employee is regularly required to bend forward by bending at the waist or by bending legs and spine.		
	Crawling	Employee is required to work in a confined space and/or to crawl and move about on his or her hands and knees.		
$\boxtimes$	Speaking	The job requires expressing ideas by the spoken word.		
	Listening	The job requires the perception of speech or the nature of sounds in the air.		
	Other	Describe the requirement.		
2.		propriate mental / visual requirement for the job.		
	, , , , ,	cal requirement for machine operators, office staff, etc.)		
	Motor Coordination Skills (typical for automotive mechanic, painter, etc.)			

Coordination of Eyes, Hands, and Feet (typical for tractor trailer driver, fire fighter, line electrician, etc.)	
Verbal Intelligence (typical for counselors, customer service representatives, etc.)	
Numerical Intelligence (typical for an accounting clerk, cargo checker, etc.)	
☐ Other:	
3. The job's most appropriate work environment and the weather exposure.	
Show what percent of a typical workday is spent. (Select one response only)	
100 % Indoors in a comfortable temperature-controlled environment (for instance, in an office).	
% Indoors in a non-temperature-controlled environment (such as an open garage, storerooms and warehouses etc.)	
% Outdoors exposed to changing weather conditions (for instance, rain, sun, wind, etc.)	
% Outdoors but in an enclosed vehicle protected from extreme weather conditions.	
4. Other physical working conditions	
☐ Mark (X or √) if none of the following is applicable.	
Show what percent of a typical workday this position is exposed to:	
Show what percent of a typical workday this position is exposed to.	
% Air contamination (i.e., dust, fumes, smoke, toxic conditions, disagreeable odors).	
% Vibration (i.e., operating jackhammer, impact wrench).	
% Noise (Exposure at a level enough to cause bearing loss or fatigue).	
% An improperly illuminated or awkward and confining work space.	
% Working above ground level where the chance of falling exists (i.e., on ladders, rooftops, bucket trucks scaffolding).	
When re-shelving books	
5. Describe the working conditions that are irregular or unusual for the job and show frequency of exposure.	

	$\square$ Mark (X or $\sqrt{\ }$ ) if not applicable.				
	CONDITION	FREQUENCY OF EXPOSURE			
C. W	<b>fork Schedule/Hours</b> – Mark ( $\sqrt{\ }$ or $\ $ X) the most appropriate work schedu	ıle/hours for the job.			
$\boxtimes$	Regular – Standard Eight (8) hours daily, Monday – Saturday (not to ex	ceed 40 hours per week)			
П	Irregular – Shift work – A 24-hour work operation.				
	· · · · · · · · · · · · · · · · · · ·				
Ш	Regular / Irregular – Overtime hours with overtime pay entitlement				
	State Purpose and Total Hours required per pay period:				
$\Box$	Regular / Irregular – Overtime hours without overtime pay entitlement				
Ш					
	State Purpose and Total Hours required per pay period:				
		<del></del>			
	·				
The in	formation given on this position is complete and correct.				
1116 11	normation given on this position is complete and correct.				
	Signature of Employee	 Date			

VIII. SUPERVISOR'S REVIEW IMPORTANT: This Block To Be Filled Out Only By The Direct Supervisor Has the employee correctly stated his or her official payroll position title? □ No ☐ Yes (2)If not, what is the correct title? b. (1) Are the employee's statements about the duties of his/her position and the supplementary information complete and accurate? ☐ Yes If not, what additions, deletions or corrections should be made? (Refer to block and page) (2)What positions under your supervision perform the same essential functions Give name and title: C. Title Name None d. Does this position require (mark one) Immediate supervision on a regular basis, Little immediate supervision. Does the employee participate in (mark those appropriate) the e. Formulation, Interpretation, and/or Application of Agency/Department policy. Give examples: Abide with the GPLS rules and regulations as stipulated in the GPLS Board Manual. The employee (mark one) f. Performs routine, well-defined tasks, Performs moderately complex tasks requiring moderate knowledge of Agency's/Department's work; or Performs complex tasks requiring extensive knowledge of Agency's/Department's work. I certify to the accuracy of the description of duties, responsibilities and organizational relationships provided herein: further, that the position is necessary to carry out government functions for which I am responsible. This certification is made with the knowledge that this information is to be used for statutory purposes on the use of public funds. The false or misleading statement may constitute violations of such statutes or their implementing regulations. Signature of Immediate Supervisor Date

Date

Signature of Department/Agency Head

## 

**Human Resources Office Review:** 

IX.