## Guam Public Library System

## **Guam Special Collections / Reference Request**

- A Guam Public Library System Library Card / or ID is required for all Guam Special Collections and Reference Materials Request
- All Guam Special Collections, and Reference Materials are to be used only on the Reference Area, 2nd Floor

TITLE / C	CLASSIFICATION	NUMBER	FEDDOCS	GUAM MATERIALS	REFERENCE	PERIODICALS
1						
2						
3						
4						
5						
<u> </u>						
n <b>order to better serv</b> . Approximately how o	<b>e your Referenc</b> often do you visit	ce needs, please				
n order to better server.  Approximately how offerst Time	<b>e your Referend</b> often do you visit Daily	ce needs, please the Hagåtña Libi Weekly assistance?	rary?			
n order to better served. Approximately how of First Time  2. How often do you re Often  3. How often is Referen	e your Reference often do you visit Daily quest Reference Sometimes	ce needs, please the Hagåtña Libi Weekly assistance? Rarely	rary? Monthly  Never questions?	Yearly		
n order to better server.  Approximately how offerst Time  How often do you red offen  How often is Reference of the offen  Overall, how satisfie	e your Reference often do you visit Daily quest Reference Sometimes nce staff able to to	the Hagåtña Libi Weekly assistance? Rarely fully answer your Rarely	rary? Monthly  Never questions? Never	Yearly  Don't Know  Don't Know	Don't Know ials from Referenc	ce Staff?

## THANK YOU FOR FILLING OUT THIS SURVEY.

This will be used as a guide for the Hagåtña Library to assess its patron's Reference needs.

All information will be kept confidential and for statistical purposes.

In order to better s	serve your Referer	nce needs, please	e circle your bes	t answer to the o	questions belov	<b>/</b> .		
Approximately he First Time	ow often do you vis Daily	it the Hagåtña Lib Weekly	rary? Monthly	Yearly	Don't Kno	w		
2. How often do yo	u request Referenc Sometimes	e assistance? Rarely	Never	Don't Know	Don't Know			
3. How often is Ref Often	erence staff able to Sometimes	fully answer your Rarely	questions? Never	Don't Know	I			
<ol><li>Overall, how sati Very Satisfied</li></ol>	sfied were you with Somewhat Satisfi			e requested mate Somewhat Dissat		ence Staff? Dissatisfied		
Any comments or sug	gestions to help ι	ıs improve our H	agåtña Referenc	e service?				
	TH	IANK YOU FOR F	ILLING OUT THI	S SURVEY.				
This	will be used as a g	uide for the Hagåt	ña Library to asse	ess its patron's Re	eference needs.			
	All informa	tion will be kept co	onfidential and for	statistical purpos	es.			
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<ul> <li>A Guam Public Reference Mate</li> </ul>	Library System Lib	im Special Colle rary Card / or ID is			lections and			
All Guam Specia	al Collections, and	Reference Materia	als are to be used	only on the Refe	rence Area, 2nd	Floor		
	NAME:				_			
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TITLE	/ CLASSIFICATION	I NUMBER	FEDDOCS	GUAM MATERIALS	REFERENCE	PERIODICALS		
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