

Guam Public Library System

Guam Special Collections / Reference Request

- A Guam Public Library System Library Card / or ID is required for all Guam Special Collections and Reference Materials Request
- All Guam Special Collections, and Reference Materials are to be used only on the Reference Area, 2nd Floor

NAME: _____

DATE: _____

TITLE / CLASSIFICATION NUMBER

1. _____
2. _____
3. _____
4. _____
5. _____

FEDDOCS	GUAM MATERIALS	REFERENCE	PERIODICALS

In order to better serve your Reference needs, please circle your best answer to the questions below.

1. Approximately how often do you visit the Hagåtña Library?

First Time Daily Weekly Monthly Yearly Don't Know

2. How often do you request Reference assistance?

Often Sometimes Rarely Never Don't Know

3. How often is Reference staff able to fully answer your questions?

Often Sometimes Rarely Never Don't Know

4. Overall, how satisfied were you with the length of time it takes to receive requested materials from Reference Staff?

Very Satisfied Somewhat Satisfied Undecided Somewhat Dissatisfied Dissatisfied

Any comments or suggestions to help us improve our Hagåtña Reference service?

THANK YOU FOR FILLING OUT THIS SURVEY.

This will be used as a guide for the Hagåtña Library to assess its patron's Reference needs.

All information will be kept confidential and for statistical purposes.

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